

Part 1 Customer application form Broadband Pro Connect (connection only)

Please print in block capitals and tick boxes.

1 Contact details

1.1 Are you a registered company Or partnership? Yes No
 If yes, please complete section 1.2, 1.3, 1.9 onwards
 If no, please complete section 1.4 onwards

1.2 Company application
 Full company name _____

 Registered address _____

 Postcode _____
 Nature of company business _____
 Approx. number of employees in the Bailiwick _____

1.3 Company contact information
 Name _____
 Day time contact no. _____
 Mobile No. _____
 Email address _____

1.4 Personal application
 Mr/Mrs/Miss/Ms/Other _____
 Forename _____
 Surname _____
 Address _____

 Postcode _____

1.5 Personal contact details
 Day time contact no. _____
 Mobile no. _____
 Email Address _____

1.6 Date of birth
 Day
 Month
 Year

1.7 Occupation _____

1.8 Employer _____

1.9 Have you been at the address in 1.4 for more than five years? Yes No
 If no, what was your previous address and phone no?

Address _____

 Postcode _____
 Telephone No. _____

1.10 Are you and existing Cable & Wireless Guernsey customer? Yes No
 If yes, give telephone number: _____

1.11 For security reasons we require you to create A secret word.
 Please write the word in the box _____

2 Service details

2.1 Address of installation, if different from 1.2 or 1.4
 Address _____

 Postcode _____

2.2 Address for billing, if different from 1.2 or 1.4
 Address _____

 Postcode _____

2.3 How do you wish to pay for this service?
 Direct Debit Monthly Or Quarterly
 Cash, cheque, other* Monthly Or Quarterly
 * Subject to credit check
 Your telephone service will be billed as usual.

2.4 Broadband Connect is delivered over a normal telephone line.
 Give the number of the line on which you require the service.

Or Do you want a new line installed? Yes No

Or Do you want to convert from PhoneNet Digital, Superport of ISDN? Yes No

2.5 Broadband Pro Connect Is available in three Down-stream speeds.

Down Stream	Up Stream	Tick One
512 / 256 kbps		<input type="checkbox"/>
1024 / 256 kbps		<input type="checkbox"/>
2048 / 256 kbps		<input type="checkbox"/>

 Which do you require?

2.6 Please outline the purpose for which Broadband Connect Pro is to be used:
 1. Internet
 2. LAN extension
 3. Tel/homenetworking
 4. Disaster recovery
 5. Other _____

2.7 To receive a copy of the following, tick below.
 Terms & Conditions
 Service Schedule
 Price List

Signature _____
 Date _____

Part 2 This section should be completed in conjunction with your Service Provider, IT manager or technical consultant.

Customer name _____
 Service Provider _____
 IT Manager/Technical Consultant _____
 Name _____ Daytime contact no. _____
 Company _____ Mobile no. _____
 Address _____ Email address _____

 _____ Postcode _____

3 Technical Information

- 3.1 Are you the applicant? Yes No
- Or Do you work directly for the applicant? Yes No
- Or Are you an independent consultant? Yes No

- 3.2 Do you wish to integrate this service with an existing system? If yes, give details Yes No
- _____

- 3.3 Which computer operating system will you be using?
- _____

- 3.4 IP Addresses
 Please specify which type of IP addressing you require.
- Dynamic (with many to one Network Address Translation) Go to section 3.5
- Static (with No Network Address Translation) Go to section 3.6

- 3.5 Dynamic IP Addressing
 The default IP address of the ADSL Router LAN Interface Port is 192.168.254.254 with a subnet mask of 255.255.255.0.
 Please specify if you wish to use a different internal IP address range:

ADSL Router LAN Interface Port IP Address

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Subnet mask of IP Address range

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

- 3.6 Static IP Addressing
 Static IP addressing is allocated by the Service Provider.
 Please specify the IP address range for the following:

ADSL Router LAN Interface Port IP Address

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Subnet mask of IP Address range

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

- 3.7 DHCP
 The ADSL router will support Dynamic Host Configuration Protocol (DHCP).

Do you require the router to allocate Internal IP addresses using DHCP? Yes No

The default DHCP server range is (1-199).

Please specify if you wish to use a different Internal DHCP serving range.

Start to End

Signature: Technical Representative/Consultant _____
 Date _____

You will be contacted to arrange an installation date and advised if further consultation is necessary